

Terms and Conditions for LLeisure Holiday Activities

1. All holiday activities must be paid for in advance at the time of booking.
2. Leisure Pass Holders must quote their number when making bookings. Non LLeisure Pass Holders will be asked for their name, address, phone number and email address as a minimum.
3. Liberty Leisure Limited reserves the right to amend or cancel any part of a Holiday Activity programme at any time.
4. If an adult user is purchasing an activity on behalf of a user under 16 years of age ('U16'), the adult user is deemed to be accepting these Terms and Conditions on the U16's behalf. By accepting these, they agree to be responsible for the behaviour and actions of the U16 at all times and to pay LLeisure any amounts that are due on their behalf.
5. **Cancellation / Refund / Transfer - Terms and Conditions:**
 - Customers are able to cancel or modify a booking if this is undertaken at least 7 days before the activity date. In such cases, refunds are available from the venue where the booking was made.
 - Any request to cancel, transfer or refund a Holiday Activity within 7 days of the booked activity will not be honoured unless a valid Doctor's certificate is provided. In such cases a credit will be provided.
 - Liberty Leisure Limited reserves the right to cancel courses. Courses are run with minimum levels of participants and are therefore subject to demand. A full refund or alternative day will be offered where a Holiday Activity is cancelled by Liberty Leisure Limited. If only part of the course is cancelled, the refund will be pro-rata.
 - Liberty Leisure Limited reserves the right to cancel a Holiday Activity as required where a like for like replacement cannot be offered or where suitably qualified staff aren't available to deliver the Holiday Activity. In such instances a full refund or alternative day will be offered.

6. Data Protection

Any personal information obtained from you is for the purpose of administering your holiday activity booking, seeking feedback or providing information on products or services you have requested from us. The collection and retention of any such information shall be in accordance with any relevant data protection legislation from time to time and in accordance with Liberty Leisure Limited's data protection policy. For further information about how we use and share data please visit <https://www.LLeisure.co.uk/privacy-notice/>

These Terms and Conditions are subject to review at any time and at the absolute discretion of Liberty Leisure Limited. Last updated December 2024.